May 15, 2020

Results of Operations for the Fiscal Year Ended March 31, 2020 (April 1, 2019 to March 31, 2020)



(Tokyo Stock Exchange, First Section / Stock code: 3341)

We would like to express our deepest condolences to those who have lost their lives as a result of the spread of the new coronavirus and our deepest sympathies to those who have been infected.

We sincerely hope that the affected people will recover as soon as possible and that the infection will end soon.

Yosuke Mitsuhara, President and CEO, Nihon Chouzai Co., Ltd

Financial Highlights

Consolidated Statement of Income

Net sales were up 9.3% YoY and down 0.0% vs. plan due to the contribution of new store openings in the previous fiscal year and a rise in the unit price of prescriptions due to an increase in high-priced drugs.

Operating profit was up 12.8% YoY and up 5.0% vs. plan due to growth in the dispensing pharmacy business.

| (Millions of yen) | FY3/18 Results | FY3/19 Results | FY3/20 Plan ^{Note 1} | FY3/20 Results | YoY change | YoY growth rate | Vs. plan |
|---|-------------------|-------------------|----------------------------------|-------------------|------------|-----------------|----------|
| Net sales | 241,274 | 245,687 | 268,599 | 268,520 | 22,833 | +9.3% | (0.0%) |
| Cost of sales | 197,437 | 203,711 | 222,774 | 222,147 | 18,436 | +9.1% | (0.3%) |
| Gross profit | 43,837 | 41,975 | 45,824 | 46,372 | 4,397 | +10.5% | +1.2% |
| % to sales | 18.2% | 17.1% | 17.1% | 17.3% | - | - | - |
| SG&A expenses | 33,250 | 35,242 | 38,593 | 38,779 | 3,537 | +10.0% | +0.5% |
| % to sales | 13.8% | 14.3% | 14.4% | 14.4% | - | - | - |
| Consumption taxes | 11,892 | 12,537 | 13,727 | 15,413 | 2,875 | +22.9% | +12.3% |
| R&D expenses | 2,784 | 2,764 | 3,308 | 2,991 | 226 | +8.2% | (9.6%) |
| Operating profit | 10,587 | 6,733 | 7,231 | 7,593 | 859 | +12.8% | +5.0% |
| % to sales | 4.4% | 2.7% | 2.7% | 2.8% | _ | _ | |
| Ordinary profit | 10,138 | 6,077 | 7,069 | 7,405 | 1,327 | +21.8% | +4.7% |
| % to sales | 4.2% | 2.5% | 2.6% | 2.8% | - | - | - |
| Profit attributable to owners of parent | 6,104 | 3,790 | 4,020 | 6,697 | 2,906 | +76.7% | +11.5% |
| % to sales | 2.5% | 1.5% | 1.5% | 2.5% | - | - | |
| Net income per share (Yen) Note 2 | 190.84 | 121.74 | 134.09 | 223.33 | 101.60 | +83.5% | +11.5% |

Note 1: The company have revised our earnings forecast as of December 24, 2019.

Note 2: On April 1, 2020, the Company conducted a two-for-one stock split of common stock.

Net income per share has been calculated as if this stock split had taken place at the beginning of the fiscal year ended March 31, 2018.

Consolidated Balance Sheet

The major changes in assets were an increase of approximately 4.3 billion yen in accounts receivable, an increase of approximately 2.4 billion yen in goodwill, and a decrease of approximately 3.7 billion yen in property, plant and equipment such as buildings and structures. The major changes in liabilities were a 5.4 billion yen increase in accounts payable due to business expansion and a 6.1 billion yen decrease in borrowings.

| (Millions of yen) | End of Mar. 2018 (FY3/18) | End of Mar. 2019 (FY3/19) | End of Mar. 2020 (FY3/20) | YoY change | YoY change (%) |
|-------------------------------|------------------------------|------------------------------|------------------------------|------------|-------------------|
| Current assets | 81,613 | 80,132 | 87,414 | 7,281 | 9.1% |
| Non-current assets | 104,956 | 98,545 | 98,137 | (407) | (0.4%) |
| Property, plant and equipment | 75,662 | 69,806 | 66,082 | (3,723) | (5.3%) |
| Intangible assets | 17,952 | 16,906 | 19,425 | 2,519 | 14.9% |
| Investments and other assets | 11,341 | 11,833 | 12,628 | 795 | 6.7% |
| Total assets | 186,569 | 178,677 | 185,551 | 6,873 | 3.8% |
| Current liabilities | 70,310 | 69,100 | 70,107 | 1,007 | 1.5% |
| Non-current liabilities | 74,752 | 68,504 | 68,370 | (133) | (0.2%) |
| Total liabilities | 145,062 | 137,604 | 138,478 | 874 | 0.6% |
| Total net assets | 41,506 | 41,073 | 47,072 | 5,999 | 14.6% |
| Shareholders' equity | 41,504 | 41,068 | 47,072 | 6,004 | 14.6% |
| Equity ratio | 22.2% | 23.0% | 25.4% | _ | - |

Borrowings decreased about 6.1 billion yen from the end of FY3/19

Consolidated Statement of Cash Flows

Net cash used in investing activities remained at a low level due to the peak outflow of capital expenditures in the pharmaceutical manufacturing and sales business.

As a result, free cash flow continued to exceed 10 billion yen.

| (Millions of yen) | FY3/18 | FY3/19 | FY3/20 | YoY change |
|--|----------|----------|---------|------------|
| Cash flows from operating activities | 23,141 | 13,572 | 13,192 | (379) |
| Profit before income taxes | 10,045 | 6,777 | 11,885 | 5,107 |
| Depreciation | 5,214 | 6,304 | 6,316 | 12 |
| Amortization of goodwill | 1,326 | 1,487 | 1,581 | 94 |
| Decrease (increase) in notes and accounts receivable-trade | 6,691 | 3,485 | (2,902) | (6,388) |
| Decrease (increase) in inventories | 1,442 | (1,314) | 74 | 1,388 |
| Increase (decrease) in notes and accounts payable-trade | (1,399) | 342 | 3,486 | 3,143 |
| Cash flows from investing activities | (13,843) | (1,770) | (2,731) | (961) |
| Purchase of property, plant and equipment | (12,076) | (5,303) | (5,624) | (321) |
| Proceeds from sale of business | 114 | 4,093 | 52 | (4,040) |
| Purchase of shares of subsidiaries resulting in change in scope of consolidation | (1,126) | (785) | (5,057) | (4,272) |
| Cash flows from financing activities | (2,034) | (10,516) | (7,955) | 2,560 |
| Net increase (decrease) in cash and cash equivalents | 7,264 | 1,284 | 2,505 | 1,220 |
| Cash and cash equivalents at beginning of period | 21,200 | 28,464 | 29,749 | 1,284 |
| Cash and cash equivalents at end of period | 28,464 | 29,749 | 32,254 | 2,505 |

Consolidated Financial Indicators

| | FY3/17 | FY3/18 | FY3/19 | FY3/20 | YoY change |
|--------------------------------------|----------|----------|----------|----------|------------|
| EBITDA (Millions of yen) note1 | 14,237 | 17,127 | 14,525 | 15,491 | 966 |
| EV/EBITDA (Times) note1 | 9.0 | 6.6 | 7.7 | 6.1 | (1.6) |
| Free cash flow (Millions of yen) | (29,385) | 9,298 | 11,801 | 10,460 | (1,341) |
| D/E ratio (Times) | 2.4 | 2.1 | 2.0 | 1.6 | (0.4) |
| Equity ratio (%) | 20.4% | 22.2% | 23.0% | 25.4% | 2.4pt |
| Net income per share (yen) EPS note2 | 145.02 | 190.84 | 121.74 | 223.33 | 101.59 |
| Net assets per share (Yen) BPS note2 | 1,139.35 | 1,297.50 | 1,369.52 | 1,569.77 | 200.25 |
| Return on equity (%) | 13.5% | 15.7% | 9.2% | 15.2% | 6.0pt |
| Return on assets (%) | 4.7% | 5.6% | 3.3% | 4.1% | 0.8pt |
| Operating margin (%) | 3.8% | 4.4% | 2.7% | 2.8% | 0.1pt |

Note1 : EBITDA=Operating profit/loss+Depreciation+Amortization of goodwill EV=Market cap at the end of each period+Net interest-bearing

Per-share figures for FY3/2017 to FY3/2019 is adjusted to reflect the stock split.

Note2: The company conducted a 2-for-1 stock split effective on Apr.1,2020.

Dispensing Pharmacy Business / Statement of Income

Net sales were up 10.7% YoY and up 1.8% vs. plan due to the contribution from the opening of new stores in the previous fiscal year and a rise in the unit price of prescriptions due to an increase in high-priced drugs.

Segment profit was up 12.4% YoY and up 11.3% vs. plan.

| (Millions of yen) | FY3/18 Results | FY3/19 Results | FY3/20 Plan | FY3/20 Results | YoY change | YoY growth rate | Vs. plan |
|---|-------------------|-------------------|----------------|-------------------|------------|-----------------|----------|
| Net sales | 205,192 | 208,622 | 226,908 | 231,001 | 22,379 | +10.7% | +1.8% |
| Cost of sales | 172,264 | 178,339 | 193,910 | 196,103 | 17,763 | +10.0% | +1.1% |
| Gross profit | 32,928 | 30,282 | 32,998 | 34,898 | 4,615 | +15.2% | +5.8% |
| % to sales | 16.0% | 14.5% | 14.5% | 15.1% | - | - | - |
| SG&A expenses | 20,516 | 21,575 | 24,204 | 25,112 | 3,537 | +16.4% | +3.8% |
| % to sales | 10.0% | 10.3% | 10.7% | 10.9% | - | - | - |
| Operating profit | 12,411 | 8,707 | 8,794 | 9,785 | 1,078 | +12.4% | +11.3% |
| % to sales | 6.0% | 4.2% | 3.9% | 4.2% | - | - | - |
| No. of pharmacies at the end of each period (stores) note 1 | 585 | 598 | 643 | 650 | 52 | +8.7% | +1.1% |
| Prescription drug sales per pharmacy note 2 | 359 | 352 | 365 | 370 | 17 | +5.0% | +1.2% |

Note: 1. Rounding down to the nearest unit

^{2.} No. of pharmacies at the end of each period includes locations specializing in the sales of general merchandise.

^{3.} Prescription drug sales per pharmacy = Prescription drug sales / Average No. of pharmacies during the period

Pharmaceutical Manufacturing and Sales Business / Statement of Income

Net sales were up 5.9% YoY and down 5.3% vs. plan, thanks to the contribution of internal sales. Segment profit was down 31.0% YoY and down 31.0% vs. plan due in part to the impact of NHI drug price revisions.

| (Millions of yen) | FY3/18 Results | FY3/19 Results | FY3/20 Plan | FY3/20 Results | YoY change | YoY growth rate | Vs. plan |
|-------------------|-------------------|-------------------|----------------|-------------------|------------|-----------------|----------|
| Net sales | 38,066 | 40,659 | 45,493 | 43,072 | 2,412 | +5.9% | (5.3%) |
| Cost of sales | 31,746 | 33,782 | 38,188 | 36,995 | 3,213 | +9.5% | (3.1%) |
| Gross profit | 6,319 | 6,877 | 7,304 | 6,076 | (800) | (11.6%) | (16.8%) |
| % to sales | 16.6% | 16.9% | 16.1% | 14.1% | - | - | - |
| SG&A expenses | 5,124 | 4,991 | 5,419 | 4,774 | (216) | (4.3%) | (11.9%) |
| % to sales | 13.5% | 12.3% | 11.9% | 11.1% | - | - | - |
| Operating profit | 1,194 | 1,885 | 1,884 | 1,301 | (583) | (31.0%) | (31.0%) |
| % to sales | 3.1% | 4.6% | 4.1% | 3.0% | - | - | - |

Note: Rounding down to the nearest unit

Medical Professional Staffing and Placement Business / Statement of Income

Gross profit increased significantly YoY due to focus on pharmacist referral business and expansion of physician and registered sales person referral business.

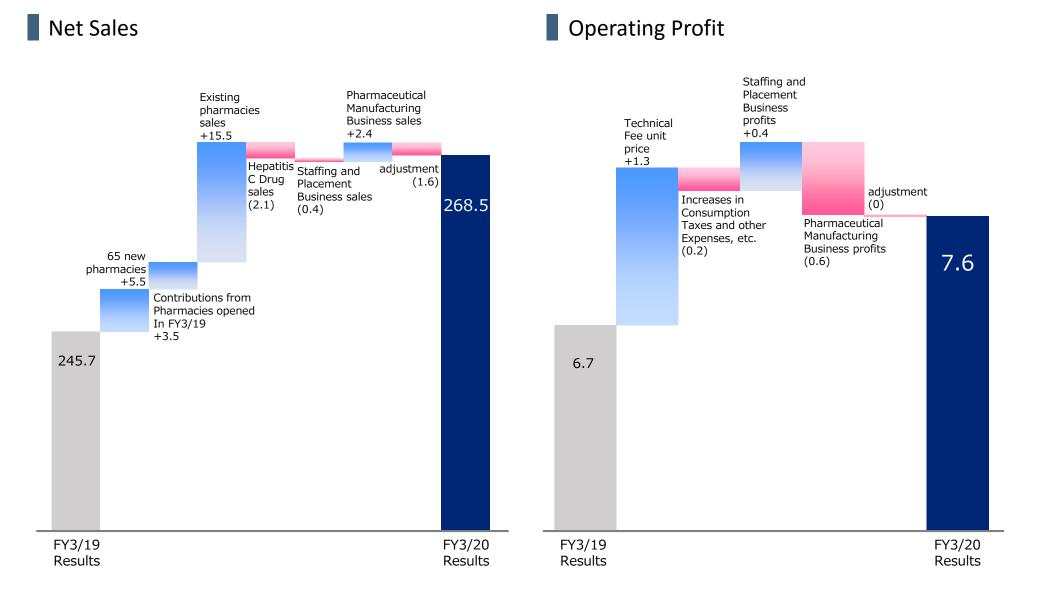
Operating profit increased significantly, offsetting an increase in SG&A expenses.

| (Millions of yen) | FY3/18 Results | FY3/19 Results | FY3/20 Plan | FY3/20 Results | YoY change | YoY growth rate | Vs. plan |
|-------------------|-------------------|-------------------|----------------|-------------------|------------|-----------------|----------|
| Net sales | 11,970 | 13,083 | 14,300 | 12,721 | (362) | (2.8%) | (11.0%) |
| Cost of sales | 7,366 | 8,133 | 8,730 | 7,316 | (816) | (10.0%) | (16.2%) |
| Gross profit | 4,604 | 4,950 | 5,570 | 5,404 | 454 | +9.2% | (3.0%) |
| % to sales | 38.5% | 37.8% | 39.0% | 42.5% | - | - | - |
| SG&A expenses | 2,762 | 3,472 | 3,720 | 3,553 | 81 | +2.3% | (4.5%) |
| % to sales | 23.1% | 26.5% | 26.0% | 27.9% | - | - | - |
| Operating profit | 1,842 | 1,478 | 1,849 | 1,851 | 373 | +25.2% | +0.1% |
| % to sales | 15.4% | 11.3% | 12.9% | 14.6% | - | - | - |

Note: Rounding down to the nearest unit

Consolidated Results: Major Components of YoY Changes (Net Sales / Operating Profit)

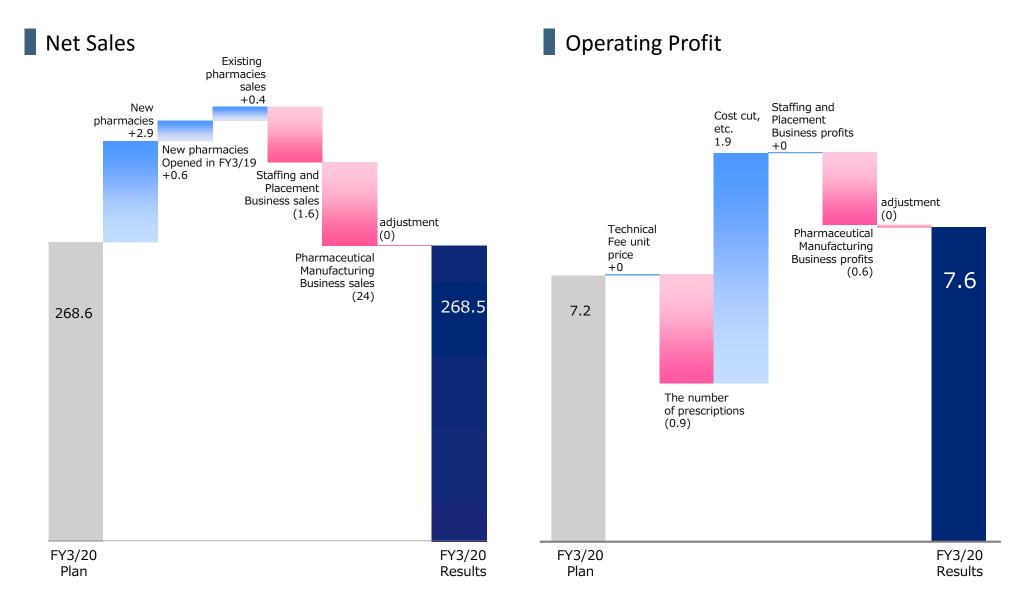
(Billions of yen; figures are rounded to the nearest 100 million yen)



Reference Materials

Consolidated Results: Major Components of Changes vs. Plan (Net Sales / Operating Profit)

(Billions of yen; figures are rounded to the nearest 100 million yen)



FY3/21 Consolidated Forecast

| (Millions of yen) | FY3/18 Results | FY3/19 Results | FY3/20 Results | FY3/21 Plan | YoY change | YoY growth rate |
|---|-------------------|-------------------|-------------------|----------------|------------|-----------------|
| Net sales | 241,274 | 245,687 | 268,520 | 291,813 | 23,292 | +8.7% |
| Cost of sales | 197,437 | 203,711 | 222,147 | 243,007 | 20,859 | +9.4% |
| Gross profit | 43,837 | 41,975 | 46,372 | 48,806 | 2,433 | +5.2% |
| % to sales | 18.2% | 17.1% | 17.3% | 16.7% | - | |
| SG&A expenses | 33,250 | 35,242 | 38,779 | 42,302 | 3,522 | +9.1% |
| % to sales | 13.8% | 14.3% | 14.4% | 14.5% | - | - |
| Consumption taxes | 11,892 | 12,537 | 15,413 | 17,306 | 1,893 | +12.3% |
| R&D expenses | 2,784 | 2,764 | 2,991 | 3,487 | 496 | +16.6% |
| Operating profit | 10,587 | 6,733 | 7,593 | 6,504 | (1,089) | (14.3%) |
| % to sales | 4.4% | 2.7% | 2.8% | 2.2% | - | - |
| Ordinary profit | 10,138 | 6,077 | 7,405 | 6,266 | (1,138) | (15.4%) |
| % to sales | 4.2% | 2.5% | 2.8% | 2.1% | - | - |
| Profit attributable to owners of parent | 6,104 | 3,790 | 6,697 | 3,122 | (3,574) | (53.4%) |
| % to sales | 2.5% | 1.5% | 2.5% | 1.1% | - | - |
| Net income per share (Yen) Note | 190.84 | 121.74 | 223.33 | 104.14 | (119.19) | (53.4%) |
| Dividend per share (Yen) Note | 25.00 | 25.00 | 25.00 | 25.00 | - | - |

Note: On April 1, 2020, the Company conducted a two-for-one stock split of common stock.

Net income per share and Dividend per share have been calculated as if this stock split had taken place at the beginning of the fiscal year ended March 31, 2018.

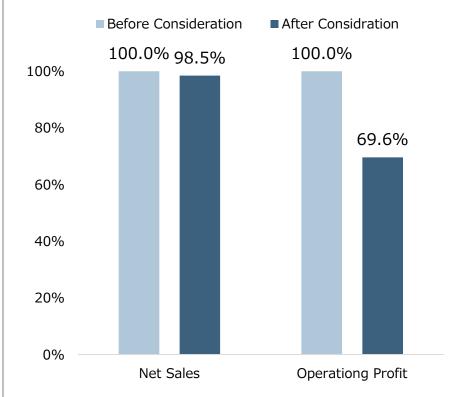
FY3/21 Business Segment Forecast

| | (Millions of yen) | FY3/18 Results | FY3/19 Results | FY3/20 Results | FY3/21 Plan | YoY change | YoY growth rate |
|-------------------------|-------------------|-------------------|-------------------|-------------------|----------------|------------|--------------------|
| | Net sales | 205,192 | 208,622 | 231,001 | 251,141 | 20,139 | +8.7% |
| Dispensing | Gross profit | 32,928 | 30,282 | 34,898 | 36,204 | 1,305 | +3.7% |
| pharmacy | % to sales | 16.0% | 14.5% | 15.1% | 14.4% | - | - |
| business | Operating profit | 12,411 | 8,707 | 9,785 | 8,606 | (1,179) | (12.0%) |
| | % to sales | 6.0% | 4.2% | 4.2% | 3.4% | - | |
| | Net sales | 38,066 | 40,659 | 43,072 | 46,470 | 3,398 | +7.9% |
| Pharmaceutical | Gross profit | 6,319 | 6,877 | 6,076 | 7,049 | 973 | +16.0% |
| manufacturing and sales | % to sales | 16.6% | 16.9% | 14.1% | 15.2% | - | - |
| business | Operating profit | 1,194 | 1,885 | 1,301 | 1,459 | 158 | +12.2% |
| | % to sales | 3.1% | 4.6% | 3.0% | 3.1% | - | - |
| 84 - 12 - 1 | Net sales | 11,970 | 13,083 | 12,721 | 11,855 | (866) | (6.8%) |
| Medical professional | Gross profit | 4,604 | 4,950 | 5,404 | 5,562 | 157 | +2.9% |
| staffing and | % to sales | 38.5% | 37.8% | 42.5% | 46.9% | - | - |
| placement | Operating profit | 1,842 | 1,478 | 1,851 | 1,687 | (163) | (8.8%) |
| business | % to sales | 15.4% | 11.3% | 14.6% | 14.2% | - | |

FY3/21 Consolidated Forecast FY3/21 (Supplementary Explanation)

Assumptions for the Consolidated Forecast

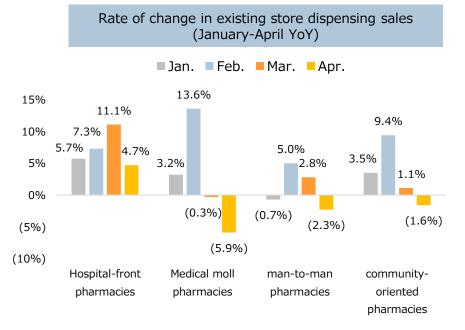
- April-June, considering the impact of the spread of COVID-19
 - →The decrease in the number of prescriptions is covered by the increase in the unit price of prescriptions
- From July onwards, we will not factor in the consolidated forecast and will take action based on the situation.



Percentage change from the previous forecast of 100% before taking into account the impact of the spread of COVID-19

Assumptions for the Segment Forecast

- Taking into account the impact on forecasts
 - Dispensing Pharmacy Business
 - •Decrease in the number of prescriptions due to refraining from taking medical examinations
 - •The number of days of prescriptions has been prolonged, resulting in an increase in the prescription unit price



- Medical Professional Staffing and Placement Business
 - Declining demand for human resources

Growth Strategy

Growth Strategy

Emphasis on a Well-Balanced Pharmacy Network

Growth by achieving the proper balance between "organic growth and acquisitions" and "hospital-front and hybrid pharmacies," as well as increasing sales of existing pharmacies

Dispensing Pharmacy
Business

■ A Stronger Base for Serving Customers

Training programs to upgrade people-to-people services involving direct contact with customers and use of ICT to improve customer convenience and efficiency of store operations

Dispensing Pharmacy
Business

■ Growth of the Pharmaceutical Manufacturing and Sales Business

Investments in R&D programs to increase the number of items for which we have obtained manufacturing approval and increase earnings

Pharmaceutical Manufacturing and Sales Business

■ Growth of the Medical Professional Staffing and Placement Business

Strengthen placement business and expand into new business fields

Medical Professional Staffing and Placement Business

Emphasis on a Well-Balanced Pharmacy Network (1)

Grow by opening many stores capable of rapid growth and stores with excellent growth potential

Pharmacy Openings

Organic growth and M&A

| | FY3/14 | FY3/15 | FY3/16 | FY3/17 | FY3/18 | FY3/19 | FY3/20 |
|---|--------|--------|--------|--------|--------|--------|---------|
| Opened | 37 | 29 | 27 | 42 | 36 | 32 | 65 note |
| Organic growth | 33 | 28 | 22 | 21 | 23 | 26 | 35 |
| M&A | 4 | 1 | 5 | 21 | 13 | 6 | 30 |
| Closed | 9 | 12 | 11 | 12 | 8 | 19 | 13 |
| No. of pharmacies at the end of each period | 494 | 511 | 527 | 557 | 585 | 598 | 650 |

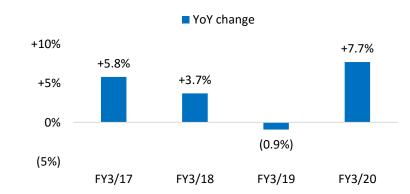
Record-high for M&A

FY3/20 Dispensing Pharmacy Business YoY Growth Rate

| | Prescription drug sales | No. of prescriptions | Prescription unit prices |
|--|-------------------------|----------------------|--------------------------|
| Existing pharmacies | +7.7% | +0.0% | +7.7% |
| Pharmacies opened in FY3/19 | +135.7% | +124.3% | +5.1% |
| Total | +10.9% | +3.6% | +7.1% |
| No. of prescriptions Prescription unit pr | | | |

Note: Including one location that was converted from a store specializing in the sale of general merchandise to a pharmacy

Existing Dispensing Pharmacy Sales



[•] Including one location specializing in the sales of general merchandise

Emphasis on a Well-Balanced Pharmacy Network (2)

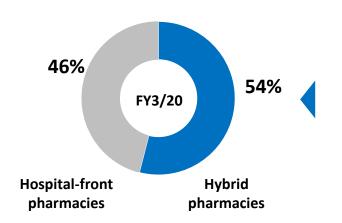
Pharmacy Openings and Closings

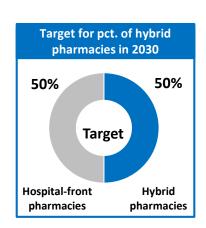
Hospital-front pharmacies and hybrid pharmacies

| | FY3/19 | FY3/20 |
|---|------------|------------|
| Opened | 32 | 65 |
| Hospital-front pharmacies (Pharmacies within hospital premises) | 16 (3) | 38 (8) |
| Hybrid pharmacies | 16 | 27 |
| Closed | 19 | 13 |
| No. of pharmacies at the end of period | 598 | 650 |

Note: Includes one location specializing in the sales of general merchandise and relocations to open pharmacies within hospital premises

Ratio of Pharmacies in Tokyo Area





Composition of Pharmacy Network

Nationwide Hospital-front pharmacies (Pharmacies within hospital premises)

| Region | Pharmacy openings FY3/20 | No. of pharmacies at the end of period FY3/20 | |
|-----------------|--------------------------------|--|--|
| Hokkaido | 1 | 43 | |
| Tohoku | 5 | 48 | |
| Kanto | 40 | 329 | |
| Koshinetsu | 1 | 24 | |
| Tokai | 6 | 57 | |
| Kansai/Hokuriku | 8 | 72 | |
| Chugoku/Shikoku | 3 | 39 | |
| Kyushu/Okinawa | 1 | 38 | |
| Total | 65 | 650 | |

Revised Pharmaceutical and Medical Devices Act

| Sc | hedule March 6, 2020 | September 1, 2020 | August 1, 2021 | December 1, 2022 |
|-----|---|---|---|---|
| | Cabinet approval of enactment dates | Enactment of (1) and (2) | Enactment of (3), (4) and (5) | Enactment of (6) |
| | | | | |
| (1) | Online medication guidance | Use of video telephone calls and other online devices to give instructions for taking medicine in accordance with rules for online medication guidance -> Expansion of regions of Japan and eligibility of patients for online medication guidance | | |
| (2) | Mandatory follow-up while taking medicine | Requirement to monitor the use of drugs and provide instructions as needed after individuals receive prescriptions Pharmacists must take the initiative to supply information about an individual's use of a drug to a physician or others at other healthcare facilities | | |
| (3) | System for approval of new pharmacy functions | Start of prefectural governor approval of individual pharmacy functions to enable individuals to select pharmacies that best match their needs Approval of regional interaction pharmacies and pharmacies that work with specialized medical institutions (renew every year) | | |
| (4) | Stronger governance | (Business oversight system, clar | | ork for companies with regulatory approval or executives and on-site managers) rmaceutical operations |
| (5) | Electronic format for information provided with drugs | · | ged with drugs and replacement w tions for accessing the latest inform | vith an electronic format mation about drug use and precautions |
| (6) | Bar code on drug containers | Bar codes are used for traceability extending from the procurement of drugs to after a customer receives instructions on how to use the drug | | |

Note: Prepared by Nihon Chouzai based on Revision to Pharmaceutical and Medical Devices Act (proposal)

Composition of Prescription Dispensing Fees



People-to-people services

Product services

Activities of pharmacists

People-to-people services

Recognition of family pharmacy function

Structural shift from selling products to serving people directly

Product services

- Review of dispensing fees
- Review of basic dispensing fees

Use of machines and other measures to improve efficiency

Dispensing Fee Revisions (2)

Evaluation of people-to-people services

- **■** Premium for Generic Drug Dispensing System
 - 1 75%-80% 18pt \rightarrow 15pt 2 80%-85% 22pt \rightarrow 22pt 3 85% or more 26pt \rightarrow 28pt
- Premium for Regional Support System 35pt → 38pt Increased requirement for basic dispensing fee 1 and reduced some requirements for other dispensing fees
- Family Pharmacist Guidance fee 73pt → 76pt
 Consent of patients, three years of insurance pharmacy experience, one-year in current post, 32 hours/week

■ Medication History Management Fee

| April 2018 - March 2020 | | Basic dispensing fee 1 | Other than basic dispensing fee 1 | |
|---|---------------------------------------|------------------------|-----------------------------------|--|
| Subsequent pharmacy visits | With medication notebook | 41pt | 53pt | |
| within 6 months | No medication notebook | | | |
| No subsequent pharmacy visits within 6 months | With/without medication 53pt notebook | | 336 | |

| From April 2020 | | Basic dispensing fee 1 | Other than basic dispensing fee 1 |
|---|----------------------------------|------------------------|-----------------------------------|
| Subsequent pharmacy visits | With medication notebook | 43pt | |
| within 3 months | No medication notebook | 57pt | |
| No subsequent pharmacy visits within 3 months | With/without medication notebook | | |

Dispensing Fee Revisions (3)

Review of product services

Dispensing Fee

| | 1 to 7 days | 8 to 14 days | 15 to 21 days | 22 to 30 days | More than 30 days |
|----------------------------|---------------------------|---------------------------|---------------|---------------|-------------------|
| April 2018 - March 2020 | 5pt/day (Average 27pt) | 4pt/day (Average 61pt) | 67pt | 78pt | 86pt |
| From April 2020 | 28pt | 55pt | 64pt | 77pt | 86pt |

Reduction in most fees

Pharmacies with annual prescription sales of about 200-220 million yen note

■ Basic Dispensing Fee

1,801-2,000 prescriptions dispensed monthly and more than 95% of prescriptions from a single medical institution 26pt (new)

Monthly prescriptions of 35,000-40,000 within the same group and more than 95% of prescriptions from Pharmacy groups with annual

a single medical institution 21pt (new)

Review of basic dispensing fees for pharmacies within hospital premises 4,380 million yen note

- •Special basic dispensing fee 11pt → 9pt
- Real estate or other special relationship with hospital = Medical institution (including clinics)
- •More than 95% of prescriptions from a single medical institution → More than 70%
- •50% cut in basic dispensing fee for pharmacies with under 10 basic family pharmacy function services in a year → under 100 services

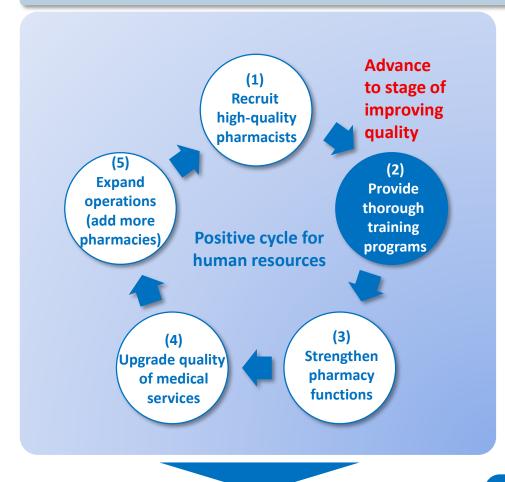
Note: Based on national average prescription price of 9,132 yen for April-September 2019

prescription sales of about 3,850-

A Stronger Management Base (1)

Investment in Human Resources

Increase activities anticipating structural change due to start of the individual pharmacy function approval system (Revised Pharmaceutical and Medical Devices Act)



- (1) Recruit high-quality pharmacists
 - Large number of preliminary acceptances
 - Decline in the attrition rate

My Navi and Nikkei Graduate Employer Popularity Rankings

No.1 in the dispensing pharmacy and drugstore industry in three categories

- Medical, welfare, and dispensing pharmacy
- Sciences overallSciences female
- (2) Provide thorough training programs→ Improve people-to-people services
 - Pharmacist Stage System (from April 2018)
 - External accreditations for specialist pharmacists
 - More than 100 pharmacists receive hospital training every year

As of the end of April 2020, **about 1 in 4** pharmacy pharmacists are our pharmacists (Announced on May 8, 2020).

Accredited Pharmacist of Outpatient Cancer Chemotherapy: About 1 in 6 pharmacy pharmacists are Accredited by the Japanese Society of Pharmaceutical Oncology (JASPO) our pharmacists*

*List of Accredited Pharmacist of Outpatient Cancer Chemotherapy compiled by us as of the end of April 2019

A Stronger Management Base (2)

ICT Investment

A prescription dispensing system developed in the 1990s as a base for Nihon Chouzai's growth has been used as a platform for the continuous development of peripheral systems

Dispensing system (Platform)

Voice input system



2005
Support for medication history input by pharmacists
• Higher efficiency

At-home medical care communication system



2012
Support for at-home medical care services
• Higher efficiency

Electronic medication notebook Okusuri Techo Plus



2014 Support for the safe use of drugs

Health consultation system



2017
Support for the health of community residents

500,000 members of Okusuri Techo Plus (As of April 2020)

Nihon Chouzai Online store

2019
Support for the healthcare
Internet shopping service operated by experts in medicine and food (nutrition).

Online medication guidance

Feb. 2019
Started at Nihon
Chouzai Seto
Pharmacy in Seto
City, Aichi Pref.

Dec. 2019
Started at
Tsubakimori
Pharmacy in Chiba
City, Chiba pref.
First time in an
urban special
district

Automation of dispensing work

Improves
people-topeople services
and significantly
increases
dispensing
efficiency

Apr. 2020 Medication guidance using telephone and online devices in response to COVID-19

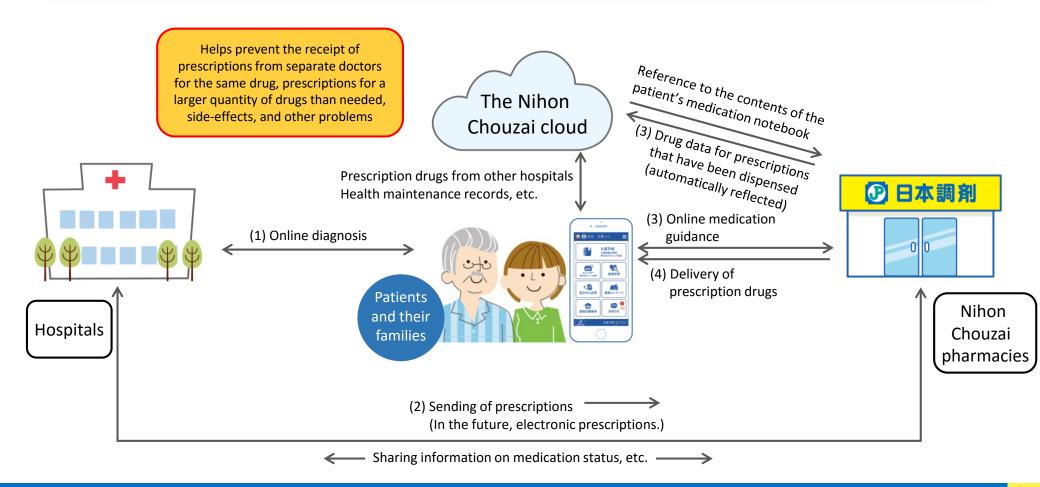
A Stronger Management Base (3)

Online medication guidance

Benefits of Nihon Chouzai's online medication guidance

→ Real-time centralization of all information by using the Okusuri Techo Plus

(an electronic medication notebook)



A Stronger Management Base (4)

Automation

The revised Pharmaceutical Medical Devices Act is speeding up the shift of pharmacy and pharmacist activities from products to people

There is an urgent need for an infrastructure that focuses on patients and integrated community care by utilizing the skills and other knowledge of pharmacists

Drug Station



• Demonstration trials using the latest equipment have started

- Cooperation with prescription dispensing equipment manufacturers
- Increasing the pace of conversions to automation, mainly at large pharmacies
- Demonstration trials have been completed
- Increasing the pace of conversions to automation, mainly at midsize and large pharmacies

ROBO-PICK II



Maximum 1,300 items

Fully automated output of PTP sheets Maximum of 130 items per unit Up to 10 units can be linked

Maximum 3,000 items

Automatic drug picking device

Annual sales per store

National average

About 120 million yen

Nihon Chouzai

About 370 million yen

Shifting the pharmacist's job to more interpersonal work Improving the quality of dispensing (including hygiene) Improving patient safety

Net sales per store Nippon Pharmacy: Annual net sales per store at the end of the fiscal year ending March 2020 National average: calculated from the Ministry of Health, Labour and Welfare, Trends in Dispensing Healthcare Expenditures 2018, Summary of Health Administration Reported Cases 2018

A Stronger Management Base (5)

Simulation of Automation Benefits

First pharmacies using automation

Sales: ¥500 million/year

No. of prescriptions: 150/day

No. of pharmacists: 5 - 6



Benefits

- Labor saving (specialization)
- Promotion of work style reforms
- Fewer human errors
- More efficient inventory management

Higher quality medical services (Shift of focus to people-to-people services)

Create a new healthcare model able to use limited resources to serve Japan's rapidly aging population

Schedule

FY3/21 50 pharmacies

FY3/22 70 pharmacies FY3/23 80 pharmacies About 200 pharmacies within three years

Consider

using other

types of

First use in February/March 2020

Pre-launch at multiple stores

First half of FY3/21
Testing phase (Kanto region)

Kanto region pharmacies

Analysis of machines that match store needs, safely improvements, work flow improvements and other items

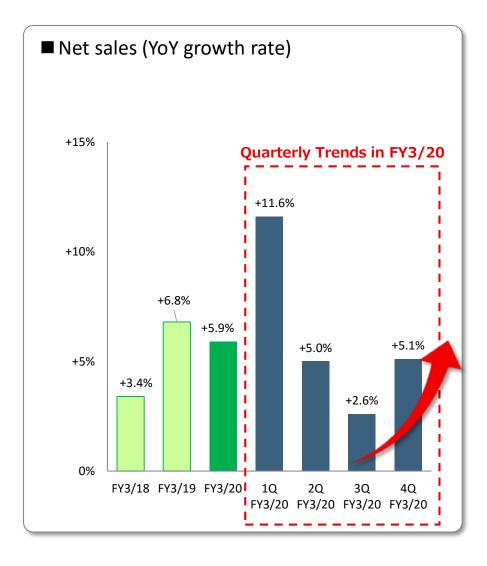
Second half of FY3/21 Growth phase (Nationwide)

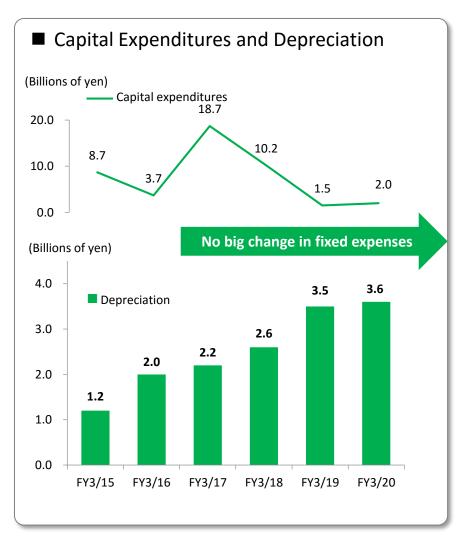
Based on results of the testing phase, start installing machinery at pharmacies nationwide
Higher pct. of time used for telephone follow-up work and at-home services

Start studies for the use of automation for at-home medical care

Growth of the Pharmaceutical Manufacturing and Sales Business (1)

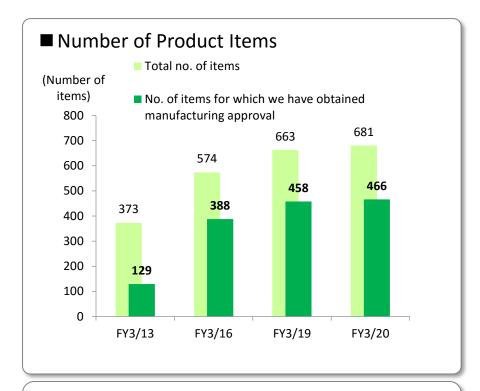
Improvement in Gross Margin





Growth of the Pharmaceutical Manufacturing and Sales Business (2)

Increase in items for which we have obtained manufacturing approval and Shift to High-margin Products



■ New NHI Listed Drugs Sold in June 2019: 8 items

| Ivaille |
|-------------------------------|
| Silodosin Tablets 2mg "JG" |
| Silodosin Tablets 4mg "JG" |
| Silodosin OD Tablets |
| 2mg "NISSIN" |
| Silodosin OD Tablets |
| 4mg"NISSIN" |

Name

Blonanserin Tablets 2mg "YD" **Blonanserin Tablets** 4mg "YD" **Blonanserin Tablets**

8mg "YD"

Gefitinib Tablets 250mg "JG"

Scale of potential conversion to generic drugs (estimated*)

18 billion yen

■ New NHI Listed Drugs Sold in December 2019: **14 items**

Scale of potential conversion to generic drugs (estimated*)

Name

Atomoxetine Tablets 5mg "JG"

Atomoxetine Tablets 10mg "JG"

Atomoxetine Tablets 25mg "JG"

Atomoxetine Tablets 40mg "JG"

Atomoxetine Oral Solution 0.4% "JG"

Flecainide Acetate Tablets 50mg "TE"

Flecainide Acetate Tablets 100mg "TE"

44 billion ven

Name

BudeForu Dry Powder Inhaler 30 doses "JG"

BudeForu Dry Powder Inhaler

60 doses "JG"

Mometasone Nasal Spray

50µg "JG" 56 sprays

Mometasone Nasal Spray

50μg "JG" 112 sprays Capecitabine Tablets

300mg "JG"

Lanthanum Carbonate OD Tablets

250mg "JG" note

Lanthanum Carbonate OD Tablets

500mg "JG" note

Note: Lanthanum Carbonate OD Tablets are launched in January 2020

- * Calculated by multiplying the annual usage volume of the brand-name product by NHI drug price of Nihon Generic Co., Ltd.
- OTC drugs (launched in January 2020)

Started selling Loxoprofen Tablets "JG," the second OTC drug following Minoxidil

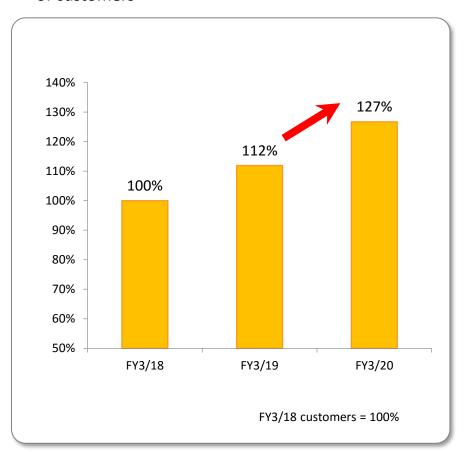


Growth of the Medical Professional Staffing and Placement Business (1)

Growth of the Pharmacist Placement Business

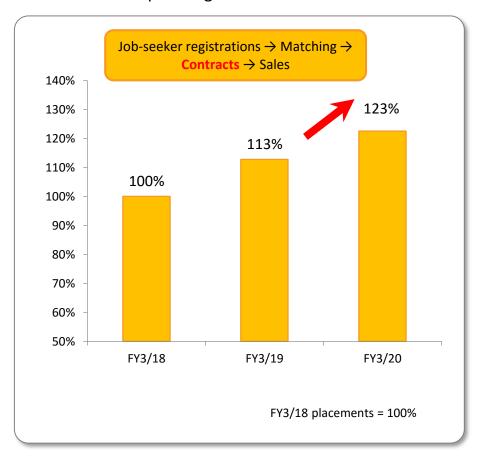
Number of Customers

Stronger sales capabilities are raising the number of customers



Number of Contracts

Steady increase in the number of contracts, an indicator of upcoming sales



Growth of the Medical Professional Staffing and Placement Business (2)

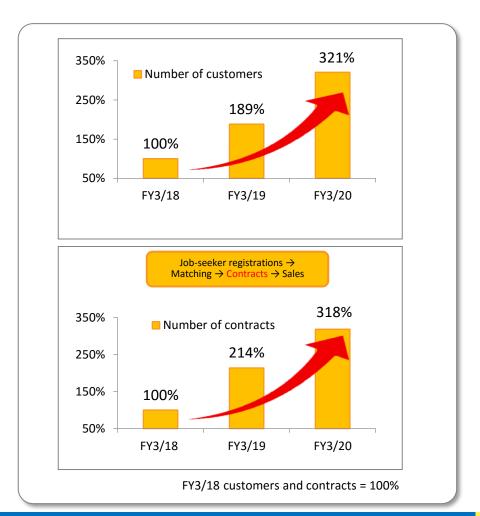
Growth of the Physician Placement Business

Net sales

Solid growth of physician placement business. A contribution to higher profits in FY3/20.



Number of Placement Contracts / Customers



Precautions

Performance targets, plans, business activities and other forward-looking statements concerning Nihon Chouzai and its subsidiaries are based on information that was available when this presentation was made. There may be significant changes to these statements due to business and other risk factors and other uncertainties. These statements are not promises concerning future performance. Actual results of operations may differ significantly from the outlook in this presentation for a number of reasons. In addition, this presentation is not a solicitation to make an investment in Nihon Chouzai. Investment decisions are the responsibility of individual investors.

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